PRODUCT DESIGN & MANAGEMENT

# Hello,

# First, a big thank you.

A pleasure to have this opportunity to submit for this role.

I'm a California-based product designer, with 20+ years of experience directly engaged with diverse product development clientele, user experience design practicum; whole product design, lead strategy and research, as well as facilitating UX workshops across teams, partners and organizations. Currently I'm located in the Southeast US, and open to relocation.

## SUMMARY ACHEIVEMENTS

- Graduate of UCI Continuing Education UI Design/Information Architecture
- Graduate of Cornell University's post-grad continuing education programs in Digital Marketing and Product Management/Innovation.
- Creator of Artzy,™ TideTurn™ and PanSpot™
- Project experience: Healthcare, fitness, wellness, community, e-learning and instructional design, aviation/aerospace, banking/insurance, non-profit, start-up, eco-tourism, consumer advocacy and creative workshop facilitation.

For additional information about current role please visit <a href="https://www.chegg.com/about/what-we-do/">https://www.chegg.com/about/what-we-do/</a> and <a href="https://www.thinkful.com/#mentorship">https://www.thinkful.com/#mentorship</a>

Available: within 2-3 weeks

Remote: Preferred / Relocation: Yes, West coast preferred.

US Citizen: Yes

Portfolio: https://www.carolbarger.com

Preferred communication: email, text or Zoom References: provided at interview request

Sincerely,

Carol Barger

e/zoom: <a href="mailto:cre8ivnrg@gmail.com">cre8ivnrg@gmail.com</a> text only: 949.331.6216 www.carolbarger.com

# CAROL BARGER

www.carolbarger.com cre8ivnrg@gmail.com | 949.331.6216

**PRODUCT DESIGN & MANAGEMENT** 

#### **EXPERIENCE**

# UI/UX Design Immersion Educator / Mentor

Thinkful / Chegg | Fully Remote | August 2020 – Present Technical expertise, live coaching, mentorship, assessment, and student support for eight cohorts enrolled in Thinkful/Chegg's UI/UX design Immersion program.

**Experience Designer** | *Gulfstream Aerospace (2019)* 

Research, design and implementation of mobile experiences for aviation manufacturing engineers, test pilots, and flight operations.

**Partner, Product Design** | *Mosaic Thought Leadership (2018-2019)* UX strategist for various confidential clients and start-up initiatives.

# Creative Producer, Enterprise UX | USAA (2016-2017)

Creative lead, internal and customer-facing products. Process coordinator/lead for USAA's WIKI-Team site, Agile-ACE training site; USAA 'new brand' experience, analytics and personalization for mobile banking.

**UX Design Consultant** | *Shark Diver*™ (2014-2015)

Re-engineered the company's SEO, blog, digital marketing objectives to support its core mission and marine conservation efforts. Designed new media strategy and a new mobile experience for direct booking of eco-tour expeditions.

## Lead UX Designer/Producer

Phenomenon Los Angeles (2015)
Manzama LLC (2015)
nMetric LLC (2014-2015)
Total Woman Gym and Spa (2013)
Bally Total Fitness/Crunch (2012)
Laboratory Corporation of America (2009-2012)
US LABS / Integrated Oncology (2008-2009)
Gold's Gym International Franchising (2004)

#### TOOLS & SKILLS

Product design, product management, design thinking, creative production, product hypothesis, visioning, discovery, road-mapping, product definition, user research, strategy and analytics; prototyping; Agile/SCRUM, Adobe Creative Suite, Figma, Sketch, HTML/CSS.

#### **EDUCATION**

Cornell University / Samuel Johnson Graduate School of Management Post Grad Certification, Innovation and

Post Grad Certification, Innovation and Product Management (June 2021)

Cornell University / Samuel Johnson Graduate School of Management Post Grad Certification, Digital Marketing (May 2019)

University of California, Irvine
Post Grad Certification, Information
Architecture & Design (2000)

University of Baltimore, College of Arts & Sciences, Baltimore, MD BA, Creative Writing

3 Years of Study, Design & Illustration
The Maryland Institute College of Art,
The Cleveland Institute of Art
Imagery, Inc., Columbia, MD, Internship,
Communication Design

## **ACHIEVEMENTS**

**Creator of** Artzy™ TideTurn™, PanSpot™ and Wandercolors™

**Industry experience:** e-learning, ecotourism, banking & insurance services, business intelligence, aerospace, franchise development, fitness and healthcare

**Over a 20-year span**, achieved completion of 65 turnarounds, mobile-first and new product / service experiences.

PORTFOLIO/CV/CASE STUDIES

WWW.CAROLBARGER.COM